

Leading Change	Workforce	Outcomes for clients & Communities	Good governance
<p>(1) Advocacy</p> <p>Panel Discussion: The future of advocacy by the community legal sector in the face of increasing attempts to silence civil society. Includes speakers from PIAC, Human Rights Law Centre, Illawarra CLC, EDO NSW and others</p>	<p>(2) Community Legal Education</p> <p>A showcase of CLE work from CLCs and legal aid commissions. Including:</p> <ul style="list-style-type: none"> - The art of not reinventing the wheel. Doing CLE: a practical training program - Blurred Borders: using visual art, plain language and storytelling 	<p>(3) Aboriginal and Torres Strait Islander community engagement</p> <p>Delivering culturally safe legal services; the participatory defence model and empowering communities. Including Aboriginal Legal Service of WA and others</p>	<p>(4) Fundraising & Promotion</p> <p>Thriving in uncertain times - staying viable through law and funding changes (Refugee Advice and Casework Service).</p> <p><i>Check back later - we're confirming this session!</i></p>
<p>(5) Networked Campaigning</p> <p>Panel discussion and Q&A: Networked Campaigning, hearing from key campaigns such as #fundequaljustice, Stop Adani, #standbyme. Led by Mark Riboldi, Community Legal Centres NSW and others</p>	<p>(6) Gender diversity & LGBTIQ law reform</p> <p>What does a just future for LGBTIQ people, including trans and gender diverse young people and what role can CLCs play? Includes:</p> <ul style="list-style-type: none"> - 2 steps forward, one step back?: trans progress, and the Ruddock Review (Inner City Legal Centre and PIAC) - Imogen Brackin, Community Legal Centres NSW 	<p>(7) Protecting the Rights of Older People</p> <p>Panel discussion: Responding to elder abuse</p>	<p>(8) CLC Governance</p> <p>Panel discussion & Workshop: CLC managers and governance experts on practical tips for CLCs</p>
<p>(9) University Partnerships and Collaboration</p> <p>Panel discussion: Exploring existing and potential collaborations and partnerships across Australia. Includes John Littrich (University of Wollongong) and others</p>	<p>(10) A workforce for the future: improving workforce diversity and supporting our young leaders</p> <p>What will the CLC workforce of the future look like? Learn from a law firm's experience of setting workforce diversity goals; a CLC's experience recruiting for a Pasifika legal service, and how CLCs are collectively working to support emerging leaders. Includes speakers from Maurice Blackburn, WEstjustice, Darebin CLC</p>	<p>(11) Family Violence</p> <p><i>Check back later - we're confirming this session!</i></p>	<p>(12) Quality improvement and risk management frameworks</p> <p>National Accreditation Scheme Phase 3 consultation</p> <p>Professional Indemnity Insurance Q&A</p>
<p>(13) Brave New World: Embracing risk</p> <p>Explore the relationship between client-centred approaches, innovation and risk. Rather than seeking to avoid risk, the premise of this workshop is to encourage approaching risk in a brave and considered way</p>	<p>(14) Looking after sector staff</p> <p>Wellbeing, resilience and self care: the role of CLC managers in leading staff well through times of high stress and demand. Including Amanda Whelan (knowmore Legal Service) and Tania Wolff (First Step Legal)</p>	<p>(15) The National Redress Scheme for survivors of institutional child sexual abuse: a survival guide for helping clients</p> <p>Outline the major features of the scheme, an important and new feature of Australia's future legal landscape, and the key issues in practice that will arise for survivor clients and CLC workers. Hearing from Warren Strange (knowmore Legal Service)</p>	<p>(12) CLC Impact & Evaluation</p> <p><i>Check back later - we're confirming this session!</i></p>

<p>(17) Data Data Data Part 1 - Developing a national CLC data strategy</p>	<p>(18) Sustainability</p>	<p>(19) Collaborative Service Planning: specialists and generalists</p>	<p>(20) Aboriginal Projects</p>
<p>An evidence-based legal assistance sector needs access to reliable, quality data (including qualitative research) to inform sector planning, design, delivery of services, and advocacy campaigns. It also needs consistent understanding and use of data definitions. This session will engage participants in mapping the data we have now, identifying the data that is missing, and developing a National CLC Data Strategy</p>	<p>Panel discussion: Sector-driven sustainability Led by Kylie Hansen (Community Legal Centres Association WA)</p>	<p>The lessons learned from the Victorian Specialist/Generalist CLC Project; and are there lessons for CLCs about generalist/specialist service planning in the health or other human service sectors? Includes Federation of CLCs and project participants, Law and Justice Foundation of NSW, and Primary Health Network</p>	<p>Includes Bobbi Murray (Central Coast CLC)</p>
<p>(21) Jurisdictional service planning under the NPA</p>	<p>(22) Data Data Data Part 2 - Using data to inform service planning, service delivery or advocacy campaigns</p>	<p>(23) Placing clients at the centre of our work</p>	<p>(24) TBC</p>
<p>NPA Jurisdictional Planning - what does genuine collaborative planning look like? Includes Community Legal Centres Qld and the Qld Departmentt Justice and Attorney General, ATSILS Qld, Legal Aid Qld - presenters from other states are being confirmed</p>	<p>Practical examples of how CLCs, ATSILS, and peak bodies are using diverse sources of legal and non-legal data to plan services or inform their advocacy campaigns Includes Tenant's Union of NSW, Aboriginal Legal Service (NSW/ACT), Law and Justice Fondation of NSW, Community Legal Centres NSW and NACLC</p>	<p>This session will explore how to design services to meet the needs of clients, genuinely taking into account their feedback and experience of the service. How do we ensure our professional responsibilities as legal service providers, or our WHS responsibilities to our staff, do not get in the way of person-centred service design and delivery? Includes - Using clients' feedback to improve our work (Community Legal Centres Qld)</p>	<p><i>Check back later - we're confirming this session!</i></p>