Supervision Basics
What works for you?

Michael McKiterick, Legal Supervisor, Sunshine Youth Legal Centre

Helen McGowan, National RRR coordinator, NACLC
Overview of our session

- 4- 4.10 Introduction
- 4.10 – 4.20 Volunteer motivation (Michael)
- 4.20- 4.50 Discussion about good practice
- 4.50- 5 Break
- 5- 5.30 Strategies
Success?

“It’s all about supporting our workers to do the best job they can for our clients.”

Helen’s boss

• Creating a safe system of work which manages risk; for the worker and the client.
• Legal Practice can be tough sometimes!
Language

Mentoring, Supervision, Coaching

Staff, Volunteers, Workers
Time

We aren’t just talking about ‘the open door’

Formal, Regular, Uninterrupted, Sacrosanct

How many can one person supervise? 1:5?

How long? How often? Where?
Framework

Accountability: Are you doing what you are meant to be doing?

Communication: Are you getting it/giving it?

Professional Development: What are your needs

Strengthening Practice: Gripees, Disturbances, Too hard basket.
STANDARDS

- MSO National Accreditation
- Risk Management Guide
- CLSP Service Standards
- Best Practices Clinical Legal Education
- Competency Standards for Entry Level Lawyers
- LLB Threshold Learning Outcomes